



Contact & Escalation Guide



- 1. Toll Free Phone Number:**
 - (877)GTJ-REOS
- 2. GTJ 24-Hour Emergency Hotline:**
 - (800)385-0563
- 3. Email Contacts:**
 - Accounting: accounting@gtjonline.com
 - Client Services: client.services@gtjonline.com
 - Escalations: escalation@gtjonline.com
 - General: gtj@gtjonline.com
 - Human Resources: human.resources@gtjonline.com
 - Technology: td.support@gtjonline.com
 - Vendor Services: vendor.services@gtjonline.com
- 4. Customer Service - Hours of Operation:**
 - Monday - Friday: 9:00 am - 5:00 pm (EST)
 - Saturday: 9:00 am - 1:00 pm (EST)
 - Sunday: Closed
- 5. Login to GTJ's Technology Platforms:**
 - www.gtjonline.com

GTJ Senior Leadership

Founder & Chairman

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President & CEO

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Vice President

Kyle H. Johnson
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Chief Operating Officer

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Director - Preservation & Maintenance

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GTJ Management Team Contacts

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Manager - Technology

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Manager - Grounds, Fleet & Inventory

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Manager - Preservation & Maintenance

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Manager - Projects & Environmental

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Manager - Inspections & QC

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Manager - Ongoing Services

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E-mail #2: ongoing.services@gtjonline.com