



GTJ Consulting, LLC

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P: (586)293-9600
E: info@gtjonline.com



GTJ Team Contact & Escalation Guide

1. (800) Number for Clients:

- (877)GTJ-REOS

2. GTJ 24 Hour Emergency Hotline:

- (800)385-0563

3. E-mail Contacts

- General: gtj@gtjonline.com
- Accounting: accounting@gtjonline.com
- Client Services: client.services@gtjonline.com
- Vendor Services: vendor.services@gtjonline.com
- Accounting: accounting@gtjonline.com
- Human Resources: human.resources@gtjonline.com
- Escalations: escalation@gtjonline.com

4. Customer Service - Hours of Operation

- Monday - Friday: 9:00 am - 5:00 pm (EST)
- Saturday: 9:00 am - 1:00 pm (EST)
- Sunday: Closed

5. Instructions for Access to GTJ Online Applications

- User log in: www.gtjonline.com; select Login button (upper right)



GTJ Business Team Contacts



Founder & Chairman

Gene Johnson

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President & CEO

Blake Johnson

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Vice President

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Accounting Team - Manager

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Technology Team - Manager

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Grounds/Fleet/Inventory - Manager

Paul Stickel

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GTJ Operations Team Contacts



Chief Operating Officer

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Director of Operations - Bulk Services

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Operations Manager – Client Services Manager

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Operations Manager – Field Services

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Operations Manager - External Services

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Operations Manager – FNMA Team

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Operations Manager – Ongoing Services

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Operations Manager - Vendor Services

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Operations Manager - Inspections & QC

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